

LIMITED WARRANTY INFORMATION

Limited Ten Year Warranty

The stainless steel body housing and cabinets are warranted to be free from defects in material and workmanship when subjected to normal domestic use and service for ten years from the original purchaser. This warranty is limited to the replacement of defective parts, with the owner paying all other costs including labor.

Limited Five Year Warranty

The burners, cooking grates and plates are warranted to be free from defects in material and workmanship when subjected to normal domestic use and service for a period of five years from the date of purchase. This warranty is limited to the replacement of defective parts, with the owner paying all other costs including labor.

Limited Two Year Warranty

The gas valves, ignitions and burner covers are warranted to be free from defects in material and workmanship when subjected to normal domestic use and service for a period of two years from the date of purchase. This warranty is limited to the replacement of defective parts, with the owner paying all other costs including labor.

Limited One Year Warranty

All other components are warranted to be free from defects in material and workmanship when subjected to normal domestic use and service for a period of one year from the date of purchase.

Limitations and Exclusions

1. Warranty applies to the original purchaser and may not be transferred.
2. Warranty is in lieu of all other warranties, expressed or implied and all other obligations or liabilities related to the sale of use or use of its grill products.
3. Warranty shall not apply to damage resulting from misuse, abuse, alteration of or tampering with the appliance, accidental, hostile environment, flare-up fires, improper installation, or installation not in accordance with the instructions contained in the User's manual or local code.
4. Warranty shall not apply to damage caused by acts of God/forces of Nature, neglect of the product, or failure to maintain the product in full accordance with the User's Manual.
5. Warranty shall not apply to cosmetic imperfections not affecting the structural integrity of the appliance, having been caused by fair wear and tear, or as a result of extreme seasonal or marine conditions.
6. Hauland shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty.
7. No one has the authority to add to or vary this warranty, or to create any other obligation or liability in connection with the sales or use of the companies' products.
8. The term of this Warranty shall commence on the date of purchase, and is not subject to extension of any kind as a result of any repair or replacement being undertaken during the lifetime of the warranty.

What Is Not Covered & Internet Purchase Disclaimer

1. Hauland shall not be responsible for and shall not pay for the following installation or start-up.
2. Service by an unauthorized service provider;
3. Damage or repair due to service by an unauthorized service provider or use of unauthorized parts.
4. Damage caused by accidents, abuse, alteration, misuse, installation that is not in accordance with the instructions contained in the User Manual, or local codes.
5. To correct normal adjustments or settings, due to improper installation, commissioning or local gas supply properties.
6. Shipping and handling costs, export duties, or installation cost.
7. The cost of service calls to diagnose trouble; or Removal or re-installation cost.

This warranty applies to the original purchaser with invoice or proof of purchase and covers GRANDFIRE products intended for personal, family or household usage only. It does not apply to rust, corrosion, oxidation or discoloration, which may occur due to

moisture, overheating, abrasive and chemical cleaners, pool or spa chemicals, and/or any tools used in the assembly or installation of this unit. This warranty does not cover parts becoming defective by misuse, accidental damage, improper handling and/or installation. It does not cover labour or labour related charges. It specifically excludes liability for indirect, incidental or consequential damages.

For additional information regarding this warranty, or information on how to place a warranty claim, contact your authorised GRANDFIRE dealer in Australia and New Zealand.